

GENERAL TERMS AND CONDITIONS FOR THE TM2 TEXT MESSAGING SERVICE

1. Text Messaging is generally a reliable service and most messages are delivered within minutes to the recipient, however due to mobile network issues or technical problems, TM2 Healthcare Solutions does not guarantee that any particular text message will be delivered or the time it may take to deliver the message. You will not be charged for messages which are not delivered due to problems with TM2. However you will be charged for any messages which are delivered to a mobile network but cannot be delivered to a handset for a reason outside of our control, for example incorrect code or mobile number.
2. Replies to text messages will be sent to your designated email account providing that they are in reply to a message you have sent from TM2. As replies to messages rely on the internet and email accounts, there is no guarantee that replies will be delivered or the time in which this will happen.
3. You agree to pay TM2 Healthcare Solutions the cost of all text messages sent using your account by monthly Direct Debit at the rates noted below, or the current standard text rates. Direct Debits are collected on or around the 7th of each month. Monthly itemised statements are not included in the pricing of TM2 Text. If you require a statement, there will be a small charge to produce this.
4. TM2 Healthcare Solutions reserve the right to change the cost per message by giving thirty (30) days notice by email.
5. To cancel your TM2 Text service, please contact us in writing and we will stop your service on the date you request. You will be billed for any outstanding messages at the following billing date.
6. We reserve the right, in our sole reasonable discretion, to immediately terminate your access to TM2's Text service without notice if in our sole discretion we believe you or your user(s) have breached these Terms and Conditions and/or are threatening the security and/or integrity of TM2 and services through your use of the system.
7. In the event of non-payment of an overdue invoice by you, we reserve the right to suspend the service immediately until payment is made in full.

TEXT MESSAGE PRICING AS AT 1ST JULY 2008

TM2 Text is charged per message sent. A message costs 25c including GST and you will receive a separate Invoice for text messages sent.

If you receive a reply from a mobile this will be delivered to your specified email address. This service is free of charge.

The cost of a text message to a non-Australian mobile number may incur additional charges and not all countries are supported by the TM2 Text Service. If you require more information on international texts from TM2, please contact the TM2 Support Team.