

The TM2 Practice Management software is made up of two parts, a server which is where all the data is stored as well as a client that presents this data visually. For some businesses the "server" may be one of the computers that is also used on a day to day basis as a client. Below are the minimum recommended hardware specifications for the computer acting as a server or a client.

#### **TM2 CLIENT MINIMUM SPECIFICATION**

In order to run TM2 you will need the following specification of computer:

- Windows 7 (excluding starter edition), Windows 8/8.1 (excluding RT edition).
- Processor speed of 1.6GHz or above (1.6Ghz Core2Duo).
- Memory (RAM) of 1GB or above (recommended - 2GB).
- Screen resolution of 1024x768 or above.
- Broadband required for text and email options, TM2 Hosted, TM2 Online and Multi-Clinic Solutions
- Additional touch screen hardware is advised to make the most of features in TM2 Touch clinical notes
- Microsoft .NET Framework 4.0
- Microsoft Windows Installer 4.5 or above
- Microsoft Word 2003 or above (optional)

#### **TM2 SERVER MINIMUM SPECIFICATION**

In order to run TM2 and Database you will need the following specification of computer:

- Windows Server 2003 SP2 and later, Windows 7 (excluding starter edition), Windows 8/8.1 (excluding RT edition).
- Processor speed of 1.6GHz or above (1.6Ghz Core2Duo).
- Memory (RAM) of 2GB or above (recommended - 4GB).
- Screen resolution of 1024x768 or above.
- Broadband required for text and email options, TM2 Hosted, TM2 Online and Multi-Clinic Solutions
- Additional touch screen hardware is advised to make the most of features in TM2 Touch clinical notes
- Microsoft .NET Framework 4.0
- Microsoft Windows Installer 4.5 or above
- Microsoft Word 2003 or above (optional)

#### **TM2 GENERAL REQUIREMENTS**

- Although tablet computers are an excellent option for client computers they should only be used as a server whereby they are the one and only client computer.
- Communication between server and client computers requires a stable and reliable internal network. Where your network is dropping out, running slowly or there is a conflict with another wireless network your TM2 software will be negatively impacted. Networking is not an area supported by TM2 staff and if issues are identified they should be addressed by a certified IT professional.
- User Account Control (UAC) must be disabled during the installation of TM2 software. This applies to both the client and the server installation.
- TM2 is compatible with most PC's or Laptops purchased in the last 2-3 years.
- TM2 does not install on the Android, MAC, iOS or Windows8 RT operating systems. However it can be installed on MAC Computers using 3<sup>rd</sup> party applications.

*The Above technical specifications are the minimum advised and may need to be increased for larger practices or where the hardware performs other functions. Additionally TM2 does not support Macintosh operating systems or virtual machines within a Macintosh operating system.*